



## **TennCare Associate Medical Director**

### **TENNCARE OVERVIEW**

TennCare is Tennessee's Medicaid program that provides health insurance coverage for 1.3 million low income children, pregnant women, disabled adults, and adult caretakers of children. TennCare currently covers one out of every five Tennesseans and 50% of all Tennessee births, with an annual budget of \$12 billion. TennCare partners with its managed care organizations to provide integrated physical, behavioral, and long term care to its members. The state administers the pharmacy and dental benefits through its partner benefits managers.

### **WHY WORK AT TENNCARE?**

TennCare's mission is to improve the lives of Tennesseans by providing high-quality cost-effective care. To fulfill that purpose, we equip each employee for active participation and empower teams to communicate and work collaboratively to improve organizational processes in order to make a difference in the lives of our members. Because of the positive impact TennCare has on the lives of the most vulnerable Tennesseans, TennCare employees report that their work provides them with a sense of meaning, purpose, and accomplishment. TennCare leadership understands that employees are our most valuable resource and ensures professional and leadership development are a priority for the agency.

### **JOB AND DEPARTMENTAL OVERVIEW**

TennCare is committed to improving the quality of health care for its members while maximizing the value of every dollar spent. TennCare has been a leader in innovation through clinical care models and delivery system payment reform. TennCare also sits at the intersection of federal and state health policy. TennCare's Medical Office is integral to this mission with direct responsibility for clinical quality and operations, federal and state policy, and strategic clinical innovation for the agency.

Operationally, the medical office is responsible for all medical, dental, and pharmacy policies and operations while providing quality and population health oversight. It also administers all medical appeals and oversees provider registration and engagement. Finally, the medical office is responsible for strategic clinical initiatives to improve clinical care and outcomes for its members working closely with providers, the managed care organizations, and other key stakeholders to accomplish this. The Associate Medical Director will be a key member and leader for the Medical Office Team supporting the ultimate goal of promoting the delivery of high quality services within a sustainable budget.

## RESPONSIBILITIES

- **Lead Strategic TennCare Clinical Initiatives and Policy Development**

- Develop comprehensive quality improvement approaches focused on high impact clinical areas that affect TennCare's members. Current areas of focus include opioid and substance abuse, maternal and child health outcomes, integration of oral and physical health, and population health management
- Participate in the development and implementation of payment reform programs. This includes: Episodes of Care, Primary Care Transformation, and Health Link Homes. Payment reform is a significant strategic initiative across TennCare
- Design programmatic changes that improve member and provider engagement. Examples of recent initiatives include programs to engage members with high ED utilization and readmission rates, programs to increase access to care, pharmacy medication therapy management programs, and a medication assisted treatment program for opioid use disorder.
- Support collaborative efforts for Electronic Health Record (EHR)-related activities, including incentive grant program and health information exchange.
- Provide clinical guidance into overall TennCare strategic priorities and support legislative process for bill analysis and policy development.

- **Management and Oversight of Clinical Operations**

- Interact regularly with MCO medical directors and clinical staff to support managed care operations and policy.
- Collaborate with staff in other state agencies, including the Departments of Health, Intellectual Disabilities, Children's Services, and Mental Health and Substance Abuse Services.
- Develop innovative solutions to improve efficiency and clinical quality for certain high risk member populations.
- Provide strategic and clinical guidance to the TennCare pharmacy, oral health, quality improvement, provider services, and enrollee services divisions, and support other clinical strategic needs across other TennCare departments.
- Participate in multiple medical committees and stakeholder gatherings, which may include the Pharmacy Advisory Committee, the Tennessee Initiative for Perinatal Quality Care Collaborative, the Tennessee Chapter of the American Academy of Pediatrics, and multiple TennCare quality committees.
- Monitor pharmacy utilization, including participation in activities related to retrospective drug utilization review.
- Review clinical cases and render medical opinions for specific TennCare member clinical scenarios that may involve medical appeals, eligibility for Emergency Medical Assistance, or other areas of strategic importance.

- **Serve as Clinical Subject Expert on behalf of TennCare**
  - Analyzing proposed legislation and testifying at legislative committees.
  - Serving as a liaison to the healthcare provider community.
  - Supporting policy team on federal regulations and opportunities for programmatic improvement.
  - Speaking and presenting at provider conferences on behalf of TennCare.
- **Other duties as assigned by the Chief Medical Officer**

## **MINIMUM QUALIFICATIONS**

- Must be a Physician licensed in Tennessee (or eligible to be licensed).
- Completed residency training and board certification in medical specialty. (Board certified in pediatrics, OB/GYN, family medicine or internal medicine is valuable.)
- Proficiency in Microsoft Office software including Word, Excel, and PowerPoint.
- Excellent interpersonal, oral, and written communication skills.
- Strong organizational, time management, analytical skills.

## **DESIRABLE QUALIFICATIONS**

- Experience in health care delivery and administration (hospital, physician practice, etc.) or state/federal health agency and policies.
- Experience in managed care and/or quality improvement.
- Experience with primary care transformation or value-based payment reform.
- Experience with health services and outcomes research and analytics.

## **COMPENSATION**

**Salary/Range:** Compensation arrangements are competitive and will be commensurate with the selected candidate's experience and responsibilities of this position. Clinical service and patient care opportunities can also be considered if the candidate is interested.

**JOB LOCATION:** Nashville, Tennessee

**HOW TO APPLY:** Qualified candidates should send their resumes along with a cover letter to Ms. Sandra Duncan at [Sandra.Duncan@tn.gov](mailto:Sandra.Duncan@tn.gov) by **Thursday, April 18, 2019**.

### **Position Status: Executive Service**

*Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.*